



Member driven.
Community focused.

FHLB Dallas Email Security

Some emails to FHLB Dallas staff or group distribution lists from external organizations may not reach their intended recipients. To ensure that your email is whitelisted, please complete the following steps:

Step 1

Send a test email with the following subject line to FHLB Dallas' designated testing mailbox:

To: emailtest@fhlb.com

Subject: **FHLB Email Functionality Test**

Step 2

If you receive a reply from FHLB Dallas' IT Security team within five minutes, your email will reach its intended recipient.

If you do not receive a reply within 10 minutes, please do the following:

1. Contact Member Services at 844.345.2265 and inform them that you have tested your email and did not receive a response
2. Provide the IT support contact for your institution (name, number and email)
3. Provide your business's domain (e.g., @fhlb.com)
4. Provide the date you tested