

California Consumer Privacy Notice

Under the California Consumer Privacy Act of 2018 (the “CCPA”) (see California Civil Code Section 1798.100 et seq.), covered businesses that collect the personal information of California residents must provide notice regarding their data collection and sharing practices. The Federal Home Loan Bank of Dallas (“FHLB Dallas”) provides such notice in our [Privacy Policy](#). In addition, the CCPA confers upon California residents the right to make certain requests with respect to their data.

The specific Personal Information, as defined in the CCPA, that we collect, use, and disclose relating to a California resident covered by the CCPA will vary based on our relationship or interaction with that individual. For example, this notice does not apply with respect to information that we collect about California residents through our Members who apply for or obtain our financial products and services (e.g., information subject to the Gramm-Leach-Bliley Act). For more information about how we collect, disclose, and secure information relating to our Members, please refer to our [Privacy Policy](#).

Keeping Personal Information secure is one of our most important priorities. Consistent with our obligations under applicable laws and regulations, we maintain physical, technical, electronic, procedural and organizational safeguards and security measures that are designed to protect personal data against accidental, unlawful or unauthorized destruction, loss, alteration, disclosure or access, whether it is processed by us or elsewhere.

As permitted by applicable law, FHLB Dallas does not treat de-identified data or aggregate consumer information as Personal Information, and we reserve the right to convert, or permit others to convert, Personal Information into de-identified data or aggregate consumer information. We have no obligation to re-identify such information or retain it longer than we need to respond to requests. This data minimization process is considered a privacy best practice aligned with our mission to respect our Members’, their customers’ and your privacy.

Rights Under the CCPA

If you are a California resident, you have the right to:

1. Request that we disclose to you the following information covering the 12 months preceding your request (“request to know”): the categories of Personal Information that we collected about you and the categories of sources from which we collected such Information; the business or commercial purposes for collecting Personal Information about you; the categories of Personal Information about you that we disclosed to third parties for a business purpose and the categories of third parties to whom we disclosed such Personal Information; and the specific pieces of Personal Information we collected about you;
2. Request that we delete Personal Information that we collected from you, subject to applicable exceptions (“request to delete”). As stated in our Online Privacy Policy, we do not sell your Personal Information; and
3. Be free from unlawful discrimination for exercising your rights under the CCPA.

You also have the right to designate an authorized agent to make a request under the CCPA on your behalf. If you wish to designate an authorized agent, FHLB Dallas requires a valid power of attorney with express powers under the CCPA.

In some instances, we may not be able to honor your request. For example, we will not honor your request if we cannot verify your identity or confirm that the Personal Information that we maintain relates to you, or if we cannot verify that you have the authority to make a request on behalf of another individual. Additionally, we may not honor your request where an exception applies, such as where the disclosure of Personal Information would adversely affect the rights and freedoms of another individual or where the Personal Information that we maintain about you is not subject to the CCPA. We will advise you in our response if we are not able to honor your request.

Consistent with the CCPA and our mission to protect your privacy, FHLB Dallas will not deliver full Social Security numbers, driver's license numbers, other government-issued identification numbers, financial account numbers, any health or medical identification numbers, account passwords, or security questions or answers in response to any CCPA request.

How to Make a Request

If you are a California resident (or an authorized agent thereof), you may, no more than twice in any twelve-month period, make a request for the disclosures described above or make a request to delete Personal Information we collected from you using one of the below methods.

1. Mail a notarized copy of a [CCPA Request](#) to FHLB Dallas at 8500 Freeport Parkway, Irving, Texas 75063, Attn: General Counsel.
2. Members or others who have a direct relationship with FHLB Dallas may submit a request by calling 214.441.8500 and asking to speak with a member of the legal department regarding a CCPA request.

Upon submission of your request, we will take steps to verify your identity, which may include contacting you by mail, email or telephone. The verification steps will vary depending on your relationship with FHLB Dallas. We will put forth a good faith effort to respond to your request within 45 days pursuant to the CCPA. If we require more information or more time to respond to your request, we will reach out to you.